



**IMPORTANT NOTICE CONCERNING GARBAGE AND RECYCLING SERVICES
AT YOUR PROPERTY**

INSERT: CUSTOMER NAME
INSERT: MAILING ADDRESS

RE: Property at **INSERT SERVICE ADDRESS**

Dear property owner,

Information received from the Lake County Assessor indicates that you are the owner of the property referenced above. The City of Clearlake has adopted Ordinance 198-2017 requiring all property owners to subscribe to garbage and recycling service.

Accordingly, it is now necessary for you to subscribe for services. Attached is a program fact sheet, subscription sign up form and a return envelope.

Please return the Subscription Form no later December 31, 2017

For further information, you can call us at 1-888-718-4888, 7:00 a.m. to 4:00 p.m.
Monday - Friday.

Thank you for your cooperation.

Sincerely,

Clearlake Waste Solutions

Enclosures: Subscription Sign up Form

Fact Sheet

Universal Service Frequently Asked Questions

1. Why is the City Making Service "Mandatory"?

Universal solid waste collection is the standard in most cities and counties and Clearlake is behind in not implementing this. Lakeport implemented universal service in 2002. The State of CA is becoming much more stringent in their regulation of solid waste disposal and the City risks becoming non-compliant if we do not begin universal collection soon.

2. I Rent my Property. Can the Renter's Subscribe to Service?

No. The City Ordinance requires property owner's to subscribe.

3. What if I Fail to Sign Up for Service?

If someone fails to call us or fails to send in a subscription card, we will deliver a 32 gallon cart, as well as a recycling cart and greenwaste cart to their residential property. Carts will be delivered in March and collection will start the first week of April. Property owners will be billed as of April. Residential billing is done quarterly, in advance.

4. What if I Refuse to Pay When I Receive a Bill?

Delinquent bills will be sent to the City for their enforcement of Ordinance 198-2017

5. Are There any Exemptions?

There are a few exemptions to the Universal Solid Waste Collection ordinance. Vacant parcels are exempt and properties that otherwise do not generate any solid waste can apply for an exemption. Vacation homes that are not the primary residence of the owner and that is not rented or used by anyone but the owner might be eligible for an exemption. Please contact the City of Clearlake for information regarding applications for exemptions.

6. When Will Collections Be Made?

When your carts are delivered, we will attach a notice indicating which day of the week is your service day. We will also mail a new customer packet to your mailing address with important information regarding your service.

7. What Comes with my Garbage Cart?

You will receive a 96 gallon recycling cart and a 96 gallon greenwaste cart along with your garbage cart. All three are collected on your service day.



City of Clearlake
14050 Olympic Dr.
Clearlake, CA 95422

**Application for Exemption
To Ordinance No. 198-2017
(Universal Solid Waste Service)**

I am the owner of residential property at:

(specify property address and assessor parcel number).

I certify, under penalty of perjury, that the following conditions exist and are the basis for this application for exemption to the requirement to subscribe to solid waste services (Check All That Apply):

- A. No food is prepared or consumed on the property by the current occupant(s).
- B. No solid waste of any kind is being generated on the property by the current occupant(s).
- C. The property is not connected to water and electrical power and water and electrical power cannot be provided to this property without action by a public utility or water company.
- D. The property is a vacation home and not my primary residence. The property is used exclusively by me and is not rented at any point of the year for use by others.
- E. The property is bare land and undeveloped.

Comments/Explanations:

I understand and agree that approval of this application is valid for only one (1) year and I, as property owner, am required to reapply annually for this exemption. The renewal application shall be submitted no later than one (1) year after the approval date, or sooner if requested by the City of Clearlake.

I understand and agree that the City of Clearlake may make on-site inspections to verify the claims made in this or any subsequent application for exemption.

I understand and agree that any exemption granted is not transferrable if the property is sold, deeded or granted to another person or entity.

I understand and agree that the City of Clearlake may revoke an approved exemption pursuant to the terms of Ordinance 198-2017.

Property Owner's Name (print): _____

Property Owner's Signature and date: _____/_____

Property Owner's Mailing Address:

=====

OFFICE STAFF ONLY BELOW

Approved by: _____

City of Clearlake, Title _____

Date: _____

Mail Form to: City of Clearlake
14050 Olympic Dr.
Clearlake, Ca 95422



Garbage Service Subscription Form

You are required to submit payment for the first 3 months of service. Please enclose check, money order, or credit card information.

I elect the following size garbage cart: *****Please select one*****

- 20 gallon cart - Suitable for households of 1 - \$16.85 per month – enclose \$50.55 for 3 months
- 32 gallon cart - Suitable for households of 1-2 - \$19.99 per month – enclose \$59.97 for 3 months
- 64 gallon cart - Suitable for households of 2-3 - \$35.01 per month– enclose \$105.03 for 3 months
- 96 gallon cart- Suitable for households of 4 or more - \$50.02 per month- enclose \$150.06 for 3 months

****Along with your selected garbage cart you will receive both 96 gallon recycling & greenwaste carts****

Owner Name: _____ APN# _____

Street Address: _____ City, State & Zip: _____

Billing Address: _____ City, State & Zip: _____

Phone#: _____ Email Address: _____

Credit Card Information

Visa

MasterCard

Discover

American Express

Credit Card No#: _____

Expiration Date: _____

Check here to sign up for automatic payments. Your payment will be processed on the 15th of each Quarterly billing month: January, April, July, October. ****Credit card information required to sign up for this service.**

Check here to sign up for paperless billing. Your invoice will be emailed to you instead of receiving a paper copy in the mail. ****Email required to sign up for this service.**

By signing below I certify that I am the property owner of the above residential property in the City of Clearlake.

Property Owner Signature: _____ Date: _____

****Please Mail to Clearlake Waste Solutions P.O. Box 60 Ukiah, Ca 95482****